Welcome & Orientation for postgraduate students
Stellenbosch University is a partner in a European Union (EU) funded project called Enhancing Postgraduate Environments (EPE). The EPE project is an international collaborative project through which staff from 6 South African universities are working with colleagues from universities in the Netherlands, Turkey, Germany and Scotland, to support and develop postgraduate studies within the South African context.

This publication represents the type of information resource that the EPE project advocates to enhance postgraduate environments at universities by ensuring that students have access to information that will help them on their postgraduate journey.

We acknowledge the EPE project and the EU’s generosity in contributing to the cost of publishing this booklet.

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January 2017
FOREWORD BY THE VICE-RECTOR: RESEARCH, INNOVATION AND POSTGRADUATE STUDIES

Stellenbosch University’s vision is to be inclusive, innovative and future-focused. Our strategic position and the focus of much of our research expertise demonstrates our alignment with national research needs and priorities. Remaining locally relevant, we also seek to be internationally competitive and actively pursue research excellence in a global context.

Excellent research makes Stellenbosch University an attractive site for postgraduate students to pursue advanced research degrees. We regard postgraduate studies and the research that postgraduate students do as essential to the University’s overall research endeavour. Training postgraduate students is also a strategic priority at institutional and national level. Through our advanced graduates we are actively building capacity locally, on the African continent and internationally.

We look forward to your contribution to our excellent research reputation and hope that your years of study will be productive and form the basis of your life-long academic and professional networks.

Professor Eugene Cloete
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WELCOME FROM THE SENIOR DIRECTOR: RESEARCH AND INNOVATION

Welcome to Stellenbosch University! Enrolling with us as a postgraduate student will give you access to a first-class research environment and a wide range of institutional support and expertise. The Division for Research Development (DRD) falls within the responsibility area of the Vice-Rector: Research, Innovation and Postgraduate Studies and is broadly tasked with the advancement, facilitation and support of research and postgraduate studies at Stellenbosch University.

Through the Postgraduate Office (PGO), which forms part of the DRD, Stellenbosch University has established a focused support service platform for postgraduate students which conveniently groups and coordinates important postgraduate services. The PGO specifically promotes postgraduate studies, postgraduate student success and seeks to create enabling postgraduate environments in the faculties and support service divisions, thereby improving the overall quality of the research experience for postgraduate students.

During the course of your postgraduate studies and research you will also have opportunities to internationalise your degree. Through departmental collaborative arrangements, exchange programmes, Erasmus+ programmes and funding opportunities for short research stays abroad, you could benefit from international exposure during your postgraduate degree programme and begin to build your international network.

We encourage you to take charge of your postgraduate experience. Explore the rich array of support and opportunities on offer to postgraduate students and make the most of these.

We hope that your experience as a postgraduate student at Stellenbosch University will be enriching and enjoyable; one that will remain with you, not only in the form of good memories, but also set the foundation for your professional career.

Dr Therina Theron
The Postgraduate Office (PGO) is a central support and liaison office for postgraduate students. The PGO has prepared this publication in order to give you an overview of some important topics relating to the practicalities of postgraduate studies and research at Stellenbosch University. It may also help you to navigate your way around the Stellenbosch campus and point you to resources which you may find useful during your postgraduate journey. The information in this publication is however not exhaustive.

About the Postgraduate Office

The PGO is continuously working towards streamlining and enhancing the whole postgraduate experience for both supervisors and students. The PGO seeks to create enabling postgraduate environments in the faculties and support service divisions, thereby improving the overall quality of the research experience for postgraduate students. It approaches its task as an institutional role-player, making input on appropriate forums in the interests of improving the processes that govern the postgraduate lifecycle and as an institutional representative to market postgraduate opportunities to prospective postgraduate students. The PGO further provides professional support services to all (including international) postgraduate students during the postgraduate lifecycle (from application to graduation).
The PGO focusses on different aspects of postgraduate support:

**Postgraduate Enrolment Support** - provides prospective postgraduate applicants and continuing postgraduate students with an advisory service and enrolment support. This includes the management of institutional joint degree programmes;

**Postgraduate Funding and Support** - provides information, administers financial support and also engages with broader institutional support structures for postgraduate students, typically as these relate to psycho-social support; and

**Postgraduate Skills Development Support** - provides information about and access to opportunities and resources at Stellenbosch University that can assist postgraduate students in their efforts to develop and enhance the skills they will require to complete their postgraduate studies and research.

The PGO also guides policy and system development where these impact upon postgraduate students and the management of postgraduate student information. The PGO works with academic and support service environments and develops the necessary mechanisms via the relevant decision-making bodies so that the comprehensive academic and support services provision to postgraduate students remains optimal and continues to comply with international standards. Communication, marketing and recruitment of postgraduate students through websites and other formats is also coordinated by the PGO.

Located on the Stellenbosch campus, the PGO coordinates its activities as far as possible with similar entities or structures on the other University campuses who also service postgraduate students.

The PGO is open for student consultation on Mondays, Tuesdays, Thursdays and Fridays: 10:00-13:00; 14:00-15:00, but is closed on Wednesdays for staff matters.

For more information on the PGO and its services: www.sun.ac.za/postgraduate and www.sun.ac.za/pgstudies

**Postgraduate Office**
RW Wilcocks Building
3rd Floor, Room 3018
Email: postgraduate@sun.ac.za
Tel: 021 808 9436
ARRIVAL AND PERSONAL SAFETY

You've arrived! What happens next? Before we get to the practicalities of administration, a note on safety. Do not be an easy target! Be sensible about your personal safety in Stellenbosch in the same way as you would be anywhere in the country or in the world. Do not carry large sums of money with you and/or walk with your cellphone and/or computer on display.

Be street-wise in town by staying in a group and using the main streets where there are usually people at all times of the day or night. It is not advisable to walk alone at night.

Take care when using Automatic Teller Machines (ATMs) to withdraw cash. Do not be distracted by people who offer to help you - they may be trying to copy your card information! Make sure that you know how to report card-theft to your bank.

Thefts unfortunately do occur, so do not leave valuable articles unattended. Use a U-lock to secure your bicycle and/or lock your car doors. All bicycles should have a light for cycling at night. Close your windows and lock the doors of your home.

Save the Stellenbosch University emergency contact numbers on your phone so that you can get assistance on campus in an emergency.

STELLENBOSCH CAMPUS EMERGENCY NUMBER
021 808 2333 or WhatsApp: 082 808 2333

ENQUIRIES / REPORTING / PEDESTRIAN SERVICE
021 808 4666; fmhelpdesk@sun.ac.za

TYGERBERG CAMPUS EMERGENCY NUMBER
021 938 9507

Take note of the other emergency contact information at the back of this booklet.
POLICIES & RULES

The Stellenbosch University Yearbook has 13 Calendar parts in which you will find detailed information on the University’s policies and rules, the student fees payable, bursaries, programme information, as well as faculty information. All students are expected to adhere to the policies and procedures of Stellenbosch University and you are encouraged to familiarise yourself with these documents.

The printed versions of the Calendar parts can be obtained at the Client Service Desk in the Admin A Building on the Stellenbosch campus.

The electronic versions of the Calendar parts can be obtained at www.sun.ac.za/Calendar

Stellenbosch University also has a digital repository where you can access policies that were approved by the Stellenbosch University Council. You can access this repository here: www.sun.ac.za/english/policy to find policies covering the following:

- Academic Administration
- Institutional Management
- Institutional Relations
- Institutional Resources
- Research
- Student Services Management
- Teaching and Learning

For enquiries, please send an email to: policy@sun.ac.za
REGISTRATION AND GETTING STARTED

There are a number of environments and services that may play a role throughout the course of your postgraduate studies. The Centre for Student Administration in the Registrar’s Division, the Student Records Office, the Postgraduate Office (PGO), Stellenbosch University International (SU International), the Library and your academic department are but a few of these.

Students are urged to take note especially of the content of the provisions in the Calendar (Policies and Rules, Part 1, General) that are applicable to them.

Take care to find out who your Faculty Administrator is in the Centre for Student Administration. This person will help to ensure that your registration at the University is correct. You should also be aware that you need to renew your registration at the beginning of each academic year until you graduate. You can do this in person, via e-registration or by post.

Make sure that your personal details are always up-to-date with the University. This allows us to communicate effectively with you and ensures that important documents and notices are sent to the correct address. We should also be able to contact you telephonically or send sms messages to you so please update your details on the My.SUN student portal should they change.

You have to complete some administration in order to become a registered student with the assistance of certain key people in the central administration. There are also some administrative arrangements that you will need to conclude with your home academic department. If you did not receive any information about a dedicated departmental orientation or information session prior to your arrival, then you are advised to contact your home academic department upon arrival to find out whether there is any important information that you need to know. If there is no such session or if you missed it, there is normally a Departmental Administrator whom you can meet up with to find out what the “house-rules” are, how to access the building that your department is located in and other departmental-specific information.
GETTING REGISTERED AS A STUDENT AT STELLENBOSCH UNIVERSITY

Supporting documentation

On admission, you will have received information on what documentation to present upon registration. Typically, all students must be in possession of the following supporting documentation upon registration:

• Proof of payment of academic fees or proof of scholarship/bursary;
• Original degree certificate(s);
• Formal admission letter issued by the relevant faculty representative;
• Any additional documents that you were requested to present.

International students

In addition to the above supporting documentation, you must produce additional supporting registration documents. You must obtain pre-registration clearance from the Postgraduate Office (PGO) by having these additional supporting documents verified by the Postgraduate Enrolment Support (PGES) section of the PGO (pges@sun.ac.za / 021 808 2566)

The additional supporting registration documents are:

• Proof of South African medical aid;
• Proof of valid passport and study visa;
• Proof of payment in full (scholarships/bursaries must be authorised by SU International’s financial administrators);
• Proof of English language proficiency, where applicable.

First semester registration

All postgraduate students must ensure that they register timeously. Postgraduate students who are enrolling for Honours, Postgraduate Diplomas and structured Master’s programmes must register in time to commence lectures. Some programmes start as early as January, many start in the first week of February.

Registration of Honours, Postgraduate Diploma and structured Master’s programme students

Check the annually published registration schedule to confirm the date of registration for your programme. All new students must formally register in accordance with the University’s official programme of registration (unless their programme starts earlier in which case, they must make use of online e-registration or in-person registration - see guidelines further on).
Failure to register on time

Where an Honours or Postgraduate Diploma has failed to register on time for their programme in terms of the official programme of registration, he/she shall be liable for the payment of a penalty of R500 even if he/she has obtained permission beforehand for late registration. No late registrations will be accepted after the second week of classes.

Registration of Master’s and Doctoral Students

Master’s and Doctoral students registering for the first time may normally register up to 31 March of the current academic year.

Second semester registration

Students granted admission in the second semester must register within the first two weeks of the second semester. Registration in-person or via postal registration are the only options available to you in the second semester.

In-person registration in the second semester

International students must obtain pre-registration clearance from the PGO and thereafter may proceed to the relevant faculty office for registration.

Local students may proceed to the relevant faculty office directly. Please ensure that you have the relevant supporting registration documentation with you.

HOW TO REGISTER

Before you will be able to register, you will have to enter into an agreement with the University that you will not misuse your student card. Thereafter, there are three registration options.

1. Online registration / e-registration
2. In-person registration (applicable to all students admitted to residential programmes and who have not registered via the e-registration platform).
3. Postal registration (applicable for non-residential programmes or for those students who are not continuously on campus)

1. Online Registration / E-registration
   This option is only available for a two-week period, from 12 - 26 January 2017.

Step 1
   All Students - Log on to www.sun.ac.za/postgrad. This takes you to My.SUN for postgraduate students.
Select “Admin & Support” ⇒ Student Card Agreement
Enter your username and password as assigned to you by the University
Click on the agreement that you will not misuse your student card.

**Step 2**
International Students - obtain pre-registration clearance from the Postgraduate Enrolment Support (PGES) section of the PGO
Local Students - skip this step

**Step 3**
On My.SUN for postgraduate students
Select “Admin & Support” ⇒ Biographical Information ⇒ Registration
Enter your username and password as assigned to you by the University
Follow the registration link and prompts.

Once you have completed the online registration, print your proof of registration.

**Your student card**

Before 16 January and after 6 February 2017: If you are on Stellenbosch campus, take your proof of registration to have your student card issued (Admin A, IT Hub).

Between 16 January - 3 February 2017: If you are on Stellenbosch campus, take your proof of registration to have your student card issued to the Neelsie Student Centre (Vrouevereniging Hall on the upper-level).

Use your student card to access student services or facilities.

2. **In-person registration**

On the Stellenbosch campus, the formal in-person registration programme runs between 23 - 26 January 2017 in the NARGA computer user area located on the Northern side of the Admin A building.

**Step 1**
Log on to www.sun.ac.za/postgrad. This takes you to My.SUN for postgraduate students.
Select “Admin & Support” ⇒ Student Card Agreement
Enter your username and password as assigned to you by the University
Click on the agreement that you will not misuse your student card.

**Step 2**
Proceed to NARGA in your allocated timeslot, register and obtain your proof of registration.

**Step 3**
Take your proof of registration to the Neelsie Student Centre, (Vrouevereniging Hall on the upper-level) to have your student card issued.
Students who have not participated in the formal registration programme will need to visit the respective faculty offices after 26 January 2017.

The last day for first semester registration (for Honours and Postgraduate Diploma students) is 10 February 2017.

3. Postal registration

Step 1
Log on to www.sun.ac.za/postgrad. This takes you to My.SUN for postgraduate students.
Select “Admin & Support” ⇒ Student Card Agreement
Enter your username and password as assigned to you by the University
Click on the agreement that you will not misuse your student card.

Step 2
International Students - send the completed postal registration form to the PGO and provide the following additional supporting documentation (that is clear and legible) electronically to the Postgraduate Enrolment Support (PGES) section of the PGO (pges@sun.ac.za) in order to obtain pre-registration clearance:

- Proof of valid passport and study visa (where applicable);
- Proof of payment in full (proof of scholarships/bursaries must be authorised by SU International's financial administrators)

The PGO will facilitate the further finalisation of the registration and your proof of registration will be sent to you via email upon completion.

Local Students - send the completed postal registration form and supporting proof of payment directly to the relevant faculty representative in order to finalise your registration. Your proof of registration will be sent to you via email upon completion.

Your student card

If and when you are on Stellenbosch campus, use your proof of registration to have your student card issued (Admin A, IT Hub).

Getting connected - Computer and Network Registration

- You may only register for computer facilities once you have completed your academic registration.
- You register in your respective computer user area (these are clustered according to your faculty) by presenting your student card to the staff member on duty.
- Departmental Bursary holders should please consult their home department regarding network registration as some departments will make provision for
your network registration in the department. Do not register in a computer user area unnecessarily - it will cost extra.

For network registration please send an email to helpinfo@sun.ac.za.

STELLENBOSCH UNIVERSITY
INTERNATIONAL SERVICES CENTRE

This is a comprehensive service hub for international students to get assistance with a range of matters that have an impact on their academic and administrative well-being, from the initial tasks related to settling-in (opening a bank account, arranging for the payment of your student fee account, activating your bursary or scholarship - where applicable) and the ongoing assistance that international postgraduate students typically require (like renewing your accommodation contract, medical cover and study visa).

New arrivals will most likely have contacted this Centre in advance to find out about different accommodation options that they make available. The Centre is also staffed by an immigration specialist and financial administrators who are well-versed in the administration and regulatory requirements that international students need to adhere to.

The Centre is further responsible for organising the bi-annual semester Welcome & Orientation programmes and runs a number of integration programmes to facilitate the settling-in and acclimatisation of international students.

International Student Life and Success on Campus

Throughout the semester, students can join programmes and events such as the International Students Organisation Stellenbosch (ISOS) International Food Evening, the Matie Buddy programme and obtain training in intercultural competencies which are specifically intended to foster better integration on campus.

For more information on SU International and its services: www.sun.ac.za/international

SU International
RW Wilcocks Building
Ground and 3rd Floor;
Email: interoff@sun.ac.za
Tel: 021 808 2565
UNIVERSITY FEES

Kindly note the following:

• An amount is payable upon registration. This amount depends on whether or not you are a South African citizen, a permanent residence permit holder, a person with refugee status or an international student (including asylum seekers).

• International students and asylum seekers must contact SU International if they are unsure of their fees. They are normally liable for the full study fees, an international registration fee and academic service fees before or on the day of registration.

• Irrespective of nationality, all amounts in arrears on your student fees account have to be paid in full together with the amount payable upon registration before you will be allowed to register for the current year.

FUNDING FOR POSTGRADUATE STUDIES

As an enrolled postgraduate student, we assume that you have made adequate provision to finance your studies for your current enrolment.

The Postgraduate Funding and Support (PGFS) section of the Postgraduate Office advertises ad hoc funding opportunities on the University’s website as these become available. Advertisements are circulated to faculties and are also posted on the University’s website as well as on noticeboards on campus, so keep a look out!

Beyond these, the section advertises and administers two main types of funding for postgraduate students:

• Bursaries and scholarships that cover the cost of registration/tuition and in some cases accommodation and books;

• Travel grants for contributing to the costs for attending and presenting your findings at conferences.

Bursaries based on academic performance

Stellenbosch University acts as an agent for the National Research Foundation (NRF)’s freestanding scholarships and its grant holder-linked bursaries. The NRF bursaries are available for full-time studies in all fields. Most of these bursaries are made available to academic staff who hold NRF research grants and who may then nominate bursary candidates who they are supervising to receive such bursaries. These are administered by the PGSF section.

Postgraduate students who attained a weighted average final year mark of 75% or more for their preceding degree are eligible to apply for a Postgraduate Merit
**Bursary.** A minimum prescribed number of credits apply and marks are calculated according to specified regulations. A progress mark in the present year of study will not be taken into account due to the fact that students’ academic performance must be evaluated on a comparative basis. Some study programmes do not offer progress marks; consequently the weighted average (of the final year’s marks of the previous qualification) is the criterion for the allocation of a Postgraduate Merit Bursary as well as for the allocation of most other bursaries and scholarships administered at Stellenbosch University.

Postgraduate students can also apply for a limited number of **Private Bursaries.** These bursaries are limited to certain fields of study and offer varying amounts to a few selected students only. When allocating these private bursaries, preference is given to applicants at the most advanced level of study (degree programme) and with the highest marks, unless stated otherwise.

Some departments, especially those in the fields of science and technology, offer financial assistance from departmental funds to selected students in the form of **Departmental Bursaries.** If you are not currently receiving any financial assistance, it is something which you may enquire about with your academic department (typically ask your supervisor). Should such funding be available, it can only be awarded to a candidate upon the formal recommendation of a department.

A limited number of **Prestige Bursaries** are available to candidates whose academic performance in their previous studies has been outstanding. These are advertised from time-to-time.

**Bursaries based on financial need**

The PGFS section administers **Postgraduate Support Bursaries** for extremely financially needy students with academic potential. Please note, financial need is determined by a means test based on among other things, family income. Stellenbosch University may not grant a support bursary based on financial need to people with a fair family income but who have financial problems due to the lifestyle choices they have made, e.g. to finance luxury assets, to help family members studying at other institutions, etc.

These bursaries are for those students who consistently performed well during their undergraduate / previous postgraduate years and have a very low family income. It is important to note that these bursaries are not big enough to cover all study costs and that students must also seek additional sources of funding.

Students with a fair family income (more than R100 000 per annum before any deductions) should rather contact Edu-loan. Edu-loan is a private organisation that offers study loans and as a result of a contract concluded between Edu-loan and the University, prospective students can obtain a study loan at a reasonable rate of interest.
Edu-loan telephone number: 0860 5555 44.
Enquiries, applications and nominations for postgraduate funding should be addressed to the Postgraduate Student Funding and Support Section within the Postgraduate Office.

**Postgraduate Office**
RW Wilcocks Building
3rd Floor, Room 3015
Email: postgradfunding@sun.ac.za
Tel: 021 808 4208

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**ACCOMMODATION**

A small percentage of postgraduate students make use of University accommodation on the Stellenbosch campus. If you are looking for private accommodation, there are many options in and around Stellenbosch and its environs.

**Private accommodation**

Private accommodation is not managed by the University. You can find options in various publications and online media:

- Consult the classified advertisement section in the local newspaper (Eikestadnuus)
- View the notice boards on campus
• Browse accommodation websites like the following which offer accommodation in the Stellenbosch area:

<table>
<thead>
<tr>
<th>Website</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://www.stellenboschapartments.com">www.stellenboschapartments.com</a></td>
<td><a href="http://www.itsmyhouse.co.za">www.itsmyhouse.co.za</a></td>
</tr>
<tr>
<td><a href="http://www.stelliesflats.com">www.stelliesflats.com</a></td>
<td><a href="http://www.pamgolding.co.za/stellenbosch">www.pamgolding.co.za/stellenbosch</a></td>
</tr>
<tr>
<td><a href="http://www.studentaccommodation.co.za">www.studentaccommodation.co.za</a></td>
<td><a href="http://www.propertypro.co.za">www.propertypro.co.za</a></td>
</tr>
<tr>
<td><a href="http://www.coetzenburgrealestate.co.za">www.coetzenburgrealestate.co.za</a></td>
<td><a href="http://www.realnet.co.za">www.realnet.co.za</a></td>
</tr>
<tr>
<td><a href="http://www.gutsyrental.co.za">www.gutsyrental.co.za</a></td>
<td><a href="http://www.seeff.com">www.seeff.com</a></td>
</tr>
<tr>
<td><a href="http://www.just.property">www.just.property</a></td>
<td><a href="http://www.stellies-student-stay.co.za">www.stellies-student-stay.co.za</a></td>
</tr>
<tr>
<td><a href="http://www.lizziepieterseproperties.co.za">www.lizziepieterseproperties.co.za</a></td>
<td><a href="http://www.bosmanhouse.co.za">www.bosmanhouse.co.za</a></td>
</tr>
<tr>
<td><a href="http://www.macyoung.co.za">www.macyoung.co.za</a></td>
<td><a href="http://www.ikeya.co.za">www.ikeya.co.za</a></td>
</tr>
<tr>
<td><a href="http://www.mtsimon.co.za">www.mtsimon.co.za</a></td>
<td></td>
</tr>
</tbody>
</table>

**Please note:** this is not an exhaustive list. The Postgraduate Office does not administer accommodation on behalf of any of these agencies nor do we negotiate on behalf of students. We cannot guarantee the quality/standard of private accommodation. We also do not accept responsibility for any possible problems arising from a student’s private accommodation.

**International students**

Stellenbosch University International advertises private housing and administers a number of rooms in University residences which are available for international students. Please visit the SU International website for more information: www.sun.ac.za/international
SOME INFORMATION ON POSTGRADUATE AND ADVANCED RESEARCH DEGREES

Postgraduate studies at Stellenbosch University commences at the Bachelor Honours Degree or Postgraduate Diploma level and further encompasses the advanced research degrees at the Master’s and Doctoral level. In other words, qualifications that are registered at level 8 and above on the South African National Qualification Framework (NQF) are deemed postgraduate qualifications. The information provided here is adapted from the Higher Education Qualification Framework (HEQF) and is intended to give you a sense of the typical characteristics of these postgraduate degrees and some indication of the expectations attached to each. The competencies that Master’s and Doctoral graduates are expected to demonstrate, as described by the South African Qualification Authority (SAQA) are also included as a point of reference.

Bachelor Honours Degree

Type specifications

NQF Exit Level: 8
Minimum total credits: 120
Minimum credits at Level 8: 120

Designators

Bachelor Honours Degree designators are specific and limited to broad and generic areas of study, disciplines or professions. Examples include: Bachelor of Arts Honours, Bachelor of Social Science Honours, Bachelor of Science Honours, Bachelor of Commerce Honours.

Qualifiers

These are specific and are limited to one.
Examples: Bachelor of Science Honours in Microbiology or Bachelor of Arts Honours in Applied Linguistics

Purpose and characteristics

The Bachelor Honours Degree is a postgraduate specialisation qualification, characterised by the fact that it prepares students for research based postgraduate study. This qualification typically follows a Bachelor’s Degree of an appropriate level, and serves to consolidate and deepen the student’s expertise in a particular discipline, and to develop research capacity in the methodology and techniques of that discipline. This qualification demands a high level of theoretical engagement and intellectual independence. In some cases a Bachelor Honours Degree carries recognition by an appropriate professional or statutory body.
Bachelor Honours Degree programmes must include conducting and reporting research under supervision, worth at least 30 credits, in a manner that is appropriate to the discipline or field of study.

**Minimum admission requirements**

The minimum admission requirement is an appropriate Bachelor’s Degree.

**Progression**

Completion of a Bachelor Honours Degree meets the minimum entry requirement for admission to a cognate Master’s Degree. Entry into a Master’s Degree programme is usually in the area of specialisation of the Bachelor Honours Degree. A qualification may not be awarded for early exit from a Bachelor Honours degree.

**POSTGRADUATE DIPLOMA**

**Type specifications**

NQF Exit Level 8  
Minimum total credits: 120  
Minimum credits at Level 8: 120

**Designators**

There are no designators attached to postgraduate diplomas.

**Qualifiers**

These are specific up to a maximum of two. Examples: Postgraduate Diploma in Knowledge and Information Systems Management; Postgraduate Diploma in Marketing or Postgraduate Diploma in Agriculture in Rural Resource Management.

**Purpose and characteristics**

A Postgraduate Diploma is generally multi- or interdisciplinary in nature but may serve to strengthen and deepen the student’s knowledge in a particular discipline or profession. The primary purpose of the qualification is to enable working professionals to undertake advanced reflection and development by means of a systematic survey of current thinking, practice and research methods in an area of specialisation. This qualification demands a high level of theoretical engagement and intellectual independence. A sustained research project is not required but the qualification may include conducting and reporting research under supervision.
Minimum admission requirements

The minimum admission requirement is an appropriate Bachelor’s Degree of an appropriate level.

Progression

Completion of a Postgraduate Diploma meets the minimum entry requirement for admission to a cognate Master’s Degree, usually in the area of specialisation of the Postgraduate Diploma.

MASTER’S DEGREE

Type specifications

NQF Exit Level 9
Minimum total credits: 180
Minimum credits at Level 9: 120

Designators

The designators for the Master’s Degree describe the disciplinary or career focused base of the qualification. Examples include: Master of Arts, Master of Science, Master of Medicine, Master of Social Science, Master of Commerce, Master of Laws, Master of Business Administration, Master of Education.

Qualifiers

These are specific and are limited to one.
Examples: Master of Arts in Linguistics or Master of Science in Physics.

Purpose and characteristics

The primary purposes of a Master’s Degree are to educate and train researchers who can contribute to the development of knowledge at an advanced level, or prepare graduates for advanced and specialised professional employment. A Master’s Degree must have a significant research component.

A Master’s Degree may be earned in either of two ways: (1) by completing a single advanced research project, culminating in the production and acceptance of a thesis or dissertation, or (2) by successfully completing a coursework programme requiring a high level of theoretical engagement and intellectual independence and a research project, culminating in the acceptance of a dissertation. In the latter case, a minimum of 60 credits at level 9 must be devoted to conducting and reporting research.

Master’s graduates must be able to deal with complex issues both systematically and creatively, make sound judgements using data and information at their disposal
and communicate their conclusions clearly to specialist and non-specialist audiences, demonstrate self-direction and originality in tackling and solving problems, act autonomously in planning and implementing tasks at a professional or equivalent level, and continue to advance their knowledge, understanding and skills.

Minimum admission requirements

The minimum admission requirement is a relevant Bachelor Honours Degree of an appropriate level. A “professional” Bachelor’s Degree with a minimum of 96 credits at level 8 or a Postgraduate Diploma may also be recognised as meeting the minimum entry requirement to a cognate Master’s Degree programme.

Progression

Completion of a Master’s Degree meets the minimum entry requirement for admission to a cognate Doctoral Degree, usually in the area of specialisation in the Master’s Degree. A qualification may not be awarded for early exit from a Master’s Degree.

Level descriptors of the Master’s Degree

There are ten level descriptors which refer to areas of competence that Master’s graduates must be able to demonstrate after completing their training.

1. **Scope of knowledge** - you can demonstrate your specialist knowledge by engagement with and critique of current research or practices, as well as advanced scholarship or research in a particular field, discipline or practice.

2. **Knowledge literacy** - you can demonstrate your ability to evaluate current processes of knowledge production, and to choose an appropriate process of enquiry for the area of study or practice.

3. **Method and procedure** - you can demonstrate your command of and your ability to design, select and apply appropriate and creative methods, techniques, processes or technologies to complex practical and theoretical problems.

4. **Problem solving** - you can demonstrate your ability to use a wide range of specialised skills in identifying, conceptualising, designing and implementing methods of enquiry to address complex and challenging problems within a field, discipline or practice; and your understanding of the consequences of any solutions or insights generated within a specialised context.

5. **Ethics and professional practice** - you can demonstrate your ability to make autonomous ethical decisions which affect knowledge production, or complex organisational or professional issues, and your ability to critically contribute to the development of ethical standards in a specific context.

6. **Accessing, processing and managing information** - you can demonstrate your ability to design and implement a strategy for the processing and management of information, in order to conduct a comprehensive review of
leading and current research in an area of specialisation to produce significant insights.

7. Producing and communicating information - you can demonstrate your ability to use the resources of academic and professional or occupational discourses to communicate and defend substantial ideas that are the products of research or development in an area of specialisation; and use a range of advanced and specialised skills and discourses appropriate to a field, discipline or practice, to communicate with a range of audiences with different levels of knowledge or expertise.

8. Context and systems - you can demonstrate your ability to make interventions at an appropriate level within a system, based on an understanding of hierarchical relations within the system, and your ability to address the intended and unintended consequences of interventions.

9. Management of learning - you can demonstrate your ability to develop your own learning strategies, which sustain independent learning and academic or professional development; and you can interact effectively within the learning or professional group as a means of enhancing learning.

10. Accountability - you can demonstrate your ability to operate independently and take full responsibility for your own work, and, where appropriate, to account for leading and initiating processes and implementing systems, ensuring good resource management and governance practices.

DOCTORAL DEGREE

Type specifications

NQF Exit Level 10
Minimum total credits: 360
Minimum credits at Level 10: 360

Designators

The designator of Philosophy is typically used for doctoral degrees. However, other designators may be used to denote the areas of study or the name of the discipline.

Qualifiers

If required, these are specific and are limited to one.

Purpose and characteristics

A Doctoral Degree requires a candidate to undertake research at the most advanced academic levels culminating in the submission, assessment and acceptance of a thesis. Coursework may be required as preparation or value addition to the research, but
does not contribute to the credit value of the qualification. The defining characteristic of this qualification is that the candidate is required to demonstrate high-level research capability and make a significant and original academic contribution at the frontiers of a discipline or field. The work must be of a quality to satisfy peer review and merit publication. The degree may be earned through pure discipline-based or multidisciplinary research or applied research. This degree requires a minimum of two years’ full-time study, usually after completing a Master’s Degree. A graduate must be able to supervise and evaluate the research of others in the area of specialisation concerned.

**Minimum admission requirements**

The minimum admission requirement is usually an appropriate Master’s Degree of an appropriate level.

**Progression**

A Doctoral Degree is the highest qualification awarded within the NQF framework. A qualification may not be awarded for early exit from a Doctoral Degree.

**Level descriptors of the Doctoral Degree**

There are ten level descriptors which refer to areas of competence that doctoral graduates must be able to demonstrate after completing their training.

1. **Scope of knowledge** - you can demonstrate expertise and critical knowledge in an area at the forefront of your field, discipline or practice; and the ability to conceptualise new research initiatives, and create new knowledge or practice.

2. **Knowledge literacy** - you can demonstrate your ability to contribute to scholarly debates around theories of knowledge and processes of knowledge production in an area of study or practice.

3. **Method and procedure** - you can demonstrate your ability to develop new methods, techniques, processes, systems or technologies in original, creative and innovative ways appropriate to specialised and complex contexts.

4. **Problem solving** - you can demonstrate your ability to apply specialist knowledge and theory in critically reflexive, creative and novel ways to address complex practical and theoretical problems.

5. **Ethics and professional practice** - you can demonstrate your ability to identify, address and manage emerging ethical issues, and to advance processes of ethical decision making, including monitoring and evaluation of the consequences of these decisions where appropriate.

6. **Accessing, processing and managing information** - you can demonstrate your ability to make independent judgements about managing incomplete or inconsistent information or data in an iterative process of analysis and synthesis, for the development of significant original insights into new complex and abstract ideas, information or issues.
7. **Producing and communicating information** - you can demonstrate your ability to produce substantial, independent, in-depth and publishable work which meets international standards, is considered to be new or innovative by peers, and makes a significant contribution to the discipline, field, or practice; and your ability to develop a communication strategy to disseminate and defend research, strategic and policy initiatives and their implementation to specialist and non-specialist audiences using the full resources of an academic and professional or occupational discourse.

8. **Context and systems** - you can demonstrate your understanding of theoretical underpinnings in the management of complex systems to achieve systemic change; and your ability to independently design, sustain and manage change within a system or systems.

9. **Management of learning** - you can demonstrate your ability to exercise intellectual independence, research leadership and management of research and research development in a discipline, field or practice.

10. **Accountability** - you can demonstrate your ability to operate independently and take full responsibility for your work, and where appropriate to lead, oversee and be held ultimately accountable for the overall governance of processes and systems.
POSTGRADUATE STUDENT, HOME ACADEMIC DEPARTMENT AND SUPERVISOR

One of the primary purposes of postgraduate studies is to develop increasingly independent research skills and become more specialised in a particular discipline. Even as early as during the Honours degree, you as a student will do a research project under the guidance of an academic supervisor.

As you progress to more advanced postgraduate degree studies, so the expectation to contribute to the development of knowledge at an advanced level increases as well as the focus on the research component of your studies. It is often this aspect of postgraduate studies that many students find most difficult because it requires more self-initiated work and has less structure than a taught course for example. One thing that you can do to help yourself is to ensure that you are getting the most guidance and support from your supervisor. However, this is a mutually reciprocal relationship and so you have to also put in your fair share of effort and hard work.

Stellenbosch University publishes a Code of Conduct in the Calendar (Policies and Rules, Part 1, General). The following has been extracted from this source and is meant as a reference to guide the relationship between you and your supervisor to help to ensure that the relationship is conducive to successful studies at the University. It consists of a set of undertakings or commitments and responsibilities.

**Undertakings by the student, University and supervisor**

1. The student undertakes to stay informed of the infrastructure and the accompanying rules of his/her home academic department (with the requisite inputs from the supervisor).

2. The University undertakes not to select a student for a specific project without confirming beforehand in writing with the faculty concerned that the project may be undertaken. Specifics regarding the responsibility for the required funds and relevant infrastructure shall be indicated.

3. The student shall acquaint him/herself with the guidelines for recording research, as is generally accepted within the discipline concerned, with the aid of the supervisor.

4. The student shall confirm that he possesses, or will acquire, the computer skills to complete the project in a satisfactory manner.

5. Pre-study work, as required by the University, shall be completed in an agreed period of time.

6. A work schedule for each student has to be drawn up within a reasonable time (as a rule within 60 days) in consultation with the supervisor. The schedule shall include target dates for, among others, the submission of a project protocol, the
completion of a literature survey, the completion of specific chapters and the submission of progress reports. Times of absence (study leave, university holidays, etc.) shall also be included.

7. During the academic year, regular meetings on fixed dates shall be scheduled between the student and the supervisor.

8. The supervisor shall report annually in writing to the departmental chair/postgraduate coordinator/dean concerned on the student’s progress.

9. All submitted work shall be returned to the student by the supervisor within a reasonable time, but not exceeding 60 days for a complete thesis/dissertation.

10. When a project is near completion, the student shall make the necessary submissions in accordance with the requirements for graduation within the discipline concerned. (Refer specifically to the University Almanac as set out in Part 1 of the University Calendar, to ensure that theses/dissertations are finalised and examined in time for the graduation ceremonies in December or April).

11. The student undertakes to produce suitable outputs (such as publications, patents, reports), as arranged with the supervisor. The student shall acquaint him/herself with the customs in the discipline concerned regarding authorship.

12. Where applicable, the student and the supervisor shall acquaint themselves with the requirements regarding intellectual property in the environment concerned.

**Responsibilities of the supervisor**

1. To familiarise him/herself with procedures and regulations.
2. To establish a stimulating research environment.
3. To establish a relationship with the student.
4. To give advice about project choice and planning.
5. To discuss intellectual property and publications.
6. To ensure that facilities, where relevant, are available.
7. To provide research training.
8. To consult with the student, to monitor progress continually and to provide structured feedback.
9. To be aware of the student’s situation and needs.
10. To arrange for study guidance during periods of absence.
Responsibilities of the student

1. To familiarise him/herself with the University regulations regarding postgraduate studies and to abide by these regulations.
2. To undertake research with dedication.
3. To develop initiative and independence.
4. To keep complete records of research results.
5. To establish a relationship with the supervisor.
6. To gain feedback by means of reports and seminars and to act on it.
7. To do a literature survey and to keep abreast of new literature.
8. To benefit from the research environment.
9. To inform the supervisor of non-academic problems.
10. To prepare and write the thesis or the dissertation.
11. To prepare and write publications, patents and reports.

Your home academic department’s role

Your home academic department has an organisational structure which usually consists of a Chairperson or Head of Department, some academic staff members who variously hold the ranks of Professor, Associate Professor, Senior Lecturer and Lecturer. In some departments, there are also technical staff members in addition to the usual administrative support staff. Each academic department is part of a Faculty and each Faculty is headed by a Dean and in most cases, there are two or more Vice-Deans per Faculty who focus on particular areas of responsibility. Each Dean is supported by a Personal Assistant. Beyond your designated supervisor(s), take the time to find out who the academic, technical and support staff are that can and may play a role in your academic experience.

Your department is the place where you will most actively engage with your subject and it is also responsible for managing your postgraduate degree. To this end, engage with your supervisor(s) about the aforementioned code of conduct. You are normally required, upon registration, to enter into a Memorandum of Understanding (MoU) with your supervisor(s). In this MoU, the expectations and commitments of both parties are documented. Each Faculty may have their own template but if there is no template available, you are encouraged to be guided by the template which the Postgraduate Office has prepared. It is available under Essential Resources on the Postgraduate Skills Development website or please request it from pgskills@sun.ac.za.
Progress reports - annual reporting

Any student enrolled for the degree of Master’s or PhD is obliged to keep his/her supervisor informed of how his/her research is progressing.

If you experience any problem or concern that hampers your academic progress, you should speak with your supervisor or Head of Department as soon as possible, against the background of the terms of your MoU. If you feel that you are unable to discuss your concerns with these individuals, you can contact the Vice-Dean for Research in your Faculty directly.

Written reports

In cases where the supervisor may deem it necessary (for example, where sustained contact with the student is not possible), he/she shall have the right to require one or more written reports, as may be necessary, from the student.

Departmental reports

Departments shall report to the faculty annually on the progress of students engaged in research for degree purposes.

Reminder by the Dean

Where a department’s annual report shows that a student is not making satisfactory progress, or has failed to report on his/her progress or lack thereof, the dean shall in a formal letter remind such student of his/her above-said obligation.

Managing personal problems

If you experience problems because of personal issues, you can approach your supervisor for advice on how to manage your workload under the circumstances. See information later in this publication about taking leave of absence from studies, if applicable. You can also go to the Centre for Student Counselling and Development and see a qualified counsellor (details are available later in this publication).
COMPLAINTS AND GRIEVANCES

If you have a grievance or wish to pursue any matter relating to academic departments or the university administration, you may address such matters as follows:

**Academic issues**

Contact the Head of Department or Dean of your Faculty.

**Administrative issues**

Contact the Postgraduate Office
RW Wilcocks Building
3rd Floor, Room 3018
Email: postgraduate@sun.ac.za
Tel: 021 808 9436
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www.sun.ac.za/arts

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JOINT DEGREES AT STELLENBOSCH UNIVERSITY

Stellenbosch University has agreements with a selected number of partner institutions in different countries for the enrolment of joint degree candidates. Most of the agreements are for enrolment at doctoral level. The list of possible institutions with whom Stellenbosch University can enrol joint degree candidates is not fixed but it is limited. See further on for a recent list.

Definition of a joint degree

A joint degree results from international academic collaboration between Stellenbosch University and a partner institution abroad on a jointly defined and entirely shared study programme leading to a joint degree. All partner institutions are responsible for the entire programme and not just their own separate parts. A joint degree is a single qualification awarded by joint decision of the partner institutions. If the partner(s) cannot come to a joint decision to award the joint degree, none of the partners may then proceed to award the degree outside the agreement as a single institution degree.

Criteria for concluding a new joint degree agreement

When decisions are to be taken with which foreign university joint degrees can be offered by Stellenbosch University, the following six requirements as a whole must be met in a substantial manner:

1. It must fit in within the vision and mission of Stellenbosch University and contribute to attaining the goals of Stellenbosch University;
2. Stellenbosch University must benefit from the complementarity of the particular foreign university;
3. The foreign university must have the appropriate expertise in the research area in which the joint degree can be awarded;
4. Stellenbosch University and the partner institution(s) must have the appropriate expertise in the research area in which the joint degree can be awarded;
5. There must be reasonable prospects of student movement to and from Stellenbosch University and the foreign university;
6. The number of agreements for the awarding of joint and double degrees are strictly limited to agreements which have reasonable prospects of sustainability and active functioning based on a proven track record of collaboration between the institutions.
Formalities required to put a new joint degree in place

There is a set of documents which is usually required and they are finalised at different levels. For each joint degree agreement there must usually be:

- an institutional Memorandum of Understanding in place with the partner university;
- a general framework agreement which governs the award of joint degrees between the partners but which is non-specific to an individual; and
- a candidate agreement which is usually unique to an individual and specifies how the different elements of the general framework agreement will apply to the individual’s project.

Important considerations

- It is preferable to contemplate joint degree agreements with existing partners.
- Entering into a joint degree agreement requires a substantial matching of processes, rules and regulations.
- At Stellenbosch University, such a proposed agreement must be considered and recommended/declined by our Academic Planning Committee and Senate. This implies that such agreements can only be considered four times per year (to coincide with the meetings of these bodies).
- Funding a joint degree can be costly, depending on the rules for fee payment at the partners, the constitution of the joint examination committee, etc.
- A joint degree involves time spent by the student at both institutions so there are travel and usually also visa costs involved.

Stellenbosch University’s existing joint degree partners

The list of institutions with whom we can enrol joint PhD degree candidates is not fixed but it is limited. New agreements are negotiated from time to time and therefore this list will change. Not all the agreements are applicable to all prospective candidates.

<table>
<thead>
<tr>
<th>Joint PhD degree partner universities</th>
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<tbody>
<tr>
<td>Erasmus University Rotterdam (EUR)</td>
<td>Université Jean Monnet Saint-Etienne</td>
</tr>
<tr>
<td>Ghent University</td>
<td>Université Rouen</td>
</tr>
<tr>
<td>Hasselt University</td>
<td>Universiteit Antwerpen</td>
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<tr>
<td>Karolinska Institutet</td>
<td>University of Groningen</td>
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<tr>
<td>Makerere University</td>
<td>University of Leipzig</td>
</tr>
</tbody>
</table>
Joint PhD degree partner universities

<table>
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<tr>
<th>Radboud Universiteit Nijmegen</th>
<th>Utrecht University</th>
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</thead>
<tbody>
<tr>
<td>Universidade Federal de Ouro Preto</td>
<td>Vrije Universiteit Amsterdam (VUA)</td>
</tr>
<tr>
<td>Université de Bordeaux</td>
<td>Vrije Universiteit Brussel (VUB)</td>
</tr>
</tbody>
</table>

What you need to know to do a joint degree with an existing partner:

- You need to find a supervisor at Stellenbosch University who is willing to supervise you jointly with a supervisor from a partner university.
- You and/or your supervisor must then identify someone at one of the partners who is also willing to supervise you jointly.
- Once there is agreement, you must apply and be admitted at both institutions.
- A candidate agreement must be concluded for you between the partners in which a number of important things are addressed, such as how much time you will spend at each institution, how your enrolment at both institutions will be financed and who will bear the cost of assembling the joint examination committee.
- You need to be aware of the costs involved and make allowance for these because you cannot enter into a joint degree agreement and then decide along the way that you can no longer sustain your participation.

For more information, send an email to postgraduate@sun.ac.za.

TIPS FOR NEW POSTGRADUATES

This advice from postgrad.com offers useful tips that you can take on board within the first few months of being a new postgraduate student:

1. **Make academic contacts beyond your lecturers**

   Do not just stay in the same groups and interact only with those who are lecturing you. Of course your immediate lecturers in your academic department are vital to your success but there is much to be gained by crossing boundaries and getting different perspectives. The easiest way to do this is to check out seminars and presentations taking place elsewhere on campus – these are great opportunities to hear what research is being done across the institution.

2. **Look for relevant research groups**

   Attending and ultimately presenting at conferences makes up a part of what advanced postgraduates and researchers do. Conferences are the stage for presenting and debating new ideas and work with an audience of similarly interested individuals.
Subscribe to relevant mailing lists like the “Postgraduate Times” and “Take Note” so that you receive the announcements and engage where you can.

3. Start building your resources

Start a notebook, create a folder of readings, whatever works for you. It is helpful to jot down ideas and topics that you find interesting as you come across them. You can revisit them later and either pursue or abandon them. Early on, adopt the habit of keeping good record of what you have read so that it is easy later on to pull your sources together.

4. Explore your own interests

This is particularly important for postgraduate studies by coursework. Even though much of your literature is prescribed, sometimes you may come across something that stimulates your interest. Read further, consult some of the earlier work in the reference lists and see where it takes you. Following trails like this (up to a certain point of course), can help you to identify something new and unexpected that you are interested in. Do not spend too long on this though because it can also result in information overload!

5. Learn to simplify

Most disciplines have their share of acronyms, vocabulary and specific terminology. It is useful to come to grips with this but it is more important to find your own voice and to express yourself in an understandable way. Explaining something complex in a simple way is often (but not always) evidence of your own understanding of the concept. It is worth practicing this.

6. Familiarise yourself with rules, regulations, policies and processes

Find out what information is relevant to you as a postgraduate student, such as important deadlines, mandatory procedures and other formalities. Some of these have been highlighted in this publication. Also identify the support services who can assist you with different aspects of your studies. Do not be afraid to ask!

POSTGRADUATE SKILLS DEVELOPMENT PROGRAMME

As a postgraduate student you will mostly be expected to create your own work structure, find and manage resources and expertise and seek out opportunities to develop your research skills in consultation with your supervisor. To find out what general opportunities are available, the Postgraduate Office houses a Postgraduate Skills Development Programme which offers a range of skills development opportunities. Engaging with this offering may help you to get the most out of your
postgraduate studies and in the process, you will pick up some valuable skills which can be transferred to your future career.

Through the postgraduate skills development programme you can:

1. **Plan your research project with the on.track planner and get useful tips about the research process at Stellenbosch University.**

All enrolled postgraduate students at Stellenbosch University have access to this innovative project management tool, the on.track planner. It guides students towards the major milestones that make up a research degree. The on.track planner is hosted online and creates a shared space for students and supervisors to plan, communicate, share documents and keep all their project information in one place. Students can access workshops, resources, policies and opportunities relevant to the phase of their research journey. Supervisors have access to each of their students’ online plan and can comment and guide the student online, in real time. The planner allows students to take ownership of their progress, and enables them to become independent researchers, through putting them in touch with the expertise and various support services available throughout the institution (www0.sun.ac.za/ontrack).

2. **Hone some essential skills – mostly free of charge.**

The Postgraduate Skills Development Programme offers a range of workshops on how to tackle your research, opportunities, as well as a central calendar which can be viewed on the website: www.sun.ac.za/postgraduate/pgskills. Learn how to access a variety of other excellent facilities and support services at Stellenbosch University especially useful to postgraduate students. Access a number of essential resources on the Postgraduate Skills Development web (such as a sample template of a Memorandum of Understanding (MoU) between you and your supervisor(s), and Guidelines for the layout of your thesis or dissertation). The Postgraduate Skills Development Programme maintains some modules on the SUNLearn platform (the University’s web-based learning platform). These include a module on Avoiding Plagiarism and a Turnitin ‘sandbox’ where you can check your writing for citation mistakes or inappropriate copying (Turnitin is a plagiarism prevention tool which is used at Stellenbosch University to encourage best practices for using and citing other people’s written material).

3. **Sign up for the Postgraduate Times.**

Get news, tips and the latest opportunities in this monthly newsletter. Stay informed about skills development events and opportunities tailored specifically for postgraduate students’ needs. Subscribe here for the newsletter: http://www0.sun.ac.za/international/media/newsletters/postgraduate-times

4. **Become part of the postgraduate community**

You are invited to attend informal Pop Up cafés which are normally held quarterly
where you will meet other postgraduate students, often from completely different disciplines to your own. These take place over lunch hour and include a brown bag lunch (you must RSVP). These are great opportunities to mingle and to use the time to talk about your research in an informal environment. Then there are also Shut Up & Write lunch hour sessions for postgraduate students who are looking for a quiet communal space where they can write - so bring your material and make some progress with your writing.

Follow news of the Postgraduate Skills Development Programme’s events:
Twitter: @PGSkillsStell
Facebook: Postgraduate Skills|Stellenbosch University

Postgraduate Office
RW Wilcocks Building
3rd Floor, Room 3018
Email: pgskills@sun.ac.za
Tel: 021 808 9436

ETHICAL RESEARCH

Stellenbosch University is committed to applying the values of equity, participation, transparency, service, tolerance and mutual respect, dedication, scholarship, responsibility and academic freedom in all its activities. This includes, by definition all the research conducted at the University, including that undertaken by postgraduate students. It is the University’s view that good science assumes ethical accountability according to nationally and internationally acceptable norms. The responsibility for this lies with every person conducting research under the auspices of Stellenbosch University.

As a postgraduate student, whether you intend working with people, animals or accessing data, some kind of clearance is likely to be required before you can commence with your study and/or contact participants for your research.

Your supervisor is likely to guide you but for your own benefit, you should know that the University has five Ethics Review Committees, all functioning under the Senate Research Ethics Committee (SREC) namely:

1. Research Ethics Committee: Humanities (REC: Humanities),
2. Health Research Ethics Committee 1,
3. Health Research Ethics Committee 2,
4. Research Ethics Committee: Animal Care and Use (REC: ACU),
5. Research Ethics Committee: Biosafety and Environmental Ethics (REC: BEE).

These committees have a vital function in ensuring that all research activities at
Stellenbosch University are conducted within national and international accepted standards and legislation with respect to ethics in research. For detailed information on the application processes for each committee please visit the Division for Research Development’s website at www.sun.ac.za/research.

INTELLECTUAL PROPERTY

According to Innovus, the Technology Transfer company of Stellenbosch University:

“Intellectual property (IP) is a cluster of legally recognised rights associated with innovation and creativity – the works of the mind, as opposed to physical products, land and other tangible resources.”

Intellectual property is divided into two categories:

- **Industrial property**, which includes inventions such as patents, trademarks, industrial designs, and geographic indications of source, and
- **Copyright**, which includes literary and artistic works such as novels, poems and plays, films, musical works, artistic works such as drawings, paintings, photographs and sculptures, and architectural designs.

Legal protection of intellectual property is necessary to prevent others from making unauthorised use thereof to the detriment of the true owner, and to ensure that the true owner enjoys the full commercial benefit of his or her creative efforts.

Who owns the work produced by you while you are a registered Stellenbosch University student?

The following are a few important copyright issues which you need to be aware of:

- You are the author of your work, however, from a legal standpoint Stellenbosch University is the sole owner of all work that is created by students during the normal course of the execution of their study obligations. When students register they assign such intellectual property (IP) to Stellenbosch University. Hence, the stipulated Copyright © 2017 Stellenbosch University All rights reserved wording which must be inserted at the bottom of page two of all Stellenbosch University theses and dissertations.

- Application for permission to use or cite a piece of work is not required if you only paraphrase (rewrite) a small section of the original source and cite the original author accurately; or quote a small section of the original source by using quotation marks and cite the original author accurately; or use a random fact or piece of data.
• Basic copyright principles apply when seeking permission to use larger sections of others’ work or others’ diagrams in your thesis or dissertation (i.e. the use of third party content in theses and dissertations).

• All whole texts (substantial parts of an original product) and photographs/diagrams/maps/graphs that you may want to include in your thesis or dissertation that are not your own, require the original author’s written permission as well as an in-text citation. Images are considered to be artistic works, hence the need to gain the authors’ written permission.

• Requesting and obtaining such permissions can take some time – initiate this process long before you need to submit your thesis or dissertation to allow for potential delays (viz. the original author may request a fee for usage of their work and/or include requirements as to how their material may be used).

• Remember, an original creative work may not be modified or altered without the author’s written permission to do so.

• Once you have completed your thesis or dissertation, should you wish to publish parts of your work in a journal or book, for example, you are required to ask written permission from Stellenbosch University to get the go ahead to do so. This is usually done via your faculty Dean.

Consult the Stellenbosch University IP policy for more information about the points made above (see point 2.2.7 in the SU IP policy for theses/dissertations specifically). http://www.innovus.co.za/media/documents/Innovus%20IP_policy.pdf

Consult the Calendar (Policies and Rules, Part 1, General) for the specific provisions regarding formatting, duplicating and publishing your thesis or dissertation (see THE DEGREE OF MASTERS, point 5.2.2, 5.4, 5.7 and 5.10; and THE DOCTORATE (= THE DEGREE OF DOCTOR), point 6.9.6, 6.11, 6.13 and point 7. no. 11 & 12 in this Calendar).

Alternatively, contact Innovus directly for clarification on any copyright issues: www.innovus.co.za

Innovus
15 De Beer Street
Stellenbosch
Email: dj@sun.ac.za
Tel: 021 808 3826
STUDENT GOVERNANCE AT STELLENBOSCH UNIVERSITY

The Centre for Student Leadership and Structures falls within the Division for Student Affairs and is led by the Dean of Students. Amongst other responsibilities, the Centre is responsible for the Student Representative Council (SRC). The SRC is the highest representative structure for students at Stellenbosch University as recognised by the University’s Statute and governed by the Student Constitution. The SRC fulfils its representative and organisational mandate through various portfolios allocated to a team of elected SRC members [15 with voting rights] and appointed SRC managers.

The SRC’s structural composition facilitates the representation of all students. With the Tygerberg Student Council Chairperson and the Military Academy Student Captain both serving as ex-officio members, students from Tygerberg and Saldanha campuses are also represented at the highest level of Stellenbosch University management.

Three statutory bodies (Academic Affairs Council, Prim Committee and Societies Council) ensure that important structures and interests are heard at the SRC. The three bodies are in turn made up of representatives from all faculties, houses (Residences and Private Student Organisations) and societies.

Student Representative Council
Email: sr@sun.ac.za
Tel: 021 808 2493

STELLENBOSCH UNIVERSITY SUPPORT STRUCTURES, SERVICES AND FACILITIES

Centre for Student Counselling and Development (CSCD)

The CSCD aims to provide psychological services, development services, equality services, HIV services and career planning services to students in order to promote a well-informed, psychologically healthy community, free from unfair discrimination or harassment of any kind.

The functions of the CSCD can be divided broadly into nine services:
• Academic counselling and development
• Career guidance and development
• Individual and/or group therapy
• Contemporary developmental work sessions
• Specialized support for students with disabilities
• Social work services
• Training and supervision of intern psychologists
• Comprehensive HIV response, including free HIV testing and counselling
• Reporting of racial; sexual; gender or religious discrimination and any form of harassment. Incidences of unfair discrimination or harassment can be reported at 39 Victoria Street or logged through unfair@sun.ac.za.

The majority of the services offered, including group and individual therapy, are free to all registered students. However, if you need to consult a psychiatrist, a fee will be levied.

Visit the CSCD’s website at www.sun.ac.za/cscd

24-hour crisis service – 082 557 0880

**Stellenbosch Campus**
37 Victoria Street
Stellenbosch
Tel: 021 808 4707

**Tygerberg Campus**
Second floor
Tygerberg Student Centre
Tel: 021 938 9590

**MY.SUN Student Portal and other websites**

The Postgraduate Office maintains a number of web-platforms that are aimed at providing information for postgraduate students.

**MY.SUN Student Portal**

www.sun.ac.za/postgrad takes you to My.SUN or you can access it from the Stellenbosch University website. Enrolled postgraduate students will probably find this space useful because it groups a range of information and services together in one console and allows you to conveniently link through to these. To make use of the services on My.SUN, you need to log in with your username and password.

**Prospective Postgraduate Student Website**

www.sun.ac.za/pgstudies takes you to a range of information about the University’s programme offering for prospective postgraduate students.
Division for Research Development Website

www.sun.ac.za/research takes you to a range of information about the functions of the Division for Research Development which includes information about the Postgraduate Office.

Information and Communication Technology Services - Information Technology HUB

The ITHUB is a one-stop walk-in centre on the Stellenbosch campus. It is open Monday to Friday from 08:00 to 16:30 (excluding public holidays). Visit the website: www.sun.ac.za/ithub

How to access MatiesWifi

What is the procedure?
To protect the integrity of the University network, it is essential that all computers connected to the wireless network use the latest version of the operating system and the necessary antivirus and spyware software. This means that the laptops of all University students and staff must be certified by the IT Hub before wireless connection to the University network can be permitted.

If you are already registered as a SU network user, with a campus Network Username and Password, you can take your laptop to be certified at the IT Hub.

What will be done?
The process takes about two hours. You will be asked for your student number and cell phone number when you take your laptop to be certified; and will be notified by sms when your computer is ready for collection.

Resetting your password and other services

To reset your password, load printing and internet credit, sign on to: www.sun.ac.za/useradm

ITHUB
Under the bridge @ Admin A
Ryneveld Street
Stellenbosch
E-mail: ithub@sun.ac.za (enquiries and error reporting)
Tel: 021 808 9289
SUNLearn

SUNLearn is Stellenbosch University’s web-based learning platform. SUNLearn enables faculties and departments to be able to share information and resources with students enrolled for a particular module or degree course.

Go to learn.sun.ac.za and sign on with your student number and password. If you think that you need to follow a user guide, click on ‘User guide’. There is one available for each feature of SUNLearn.

Once you are logged in, you will be able to view your ‘Dashboard’, which displays all of the modules that you have access to.

If you do not have access to a SUNLearn module that is related to your faculty, you can contact your department’s administrator or lecturer to request access.

If you do not have access to the Postgraduate Skills Development Programme’s SUNLearn module, you can contact pgskills@sun.ac.za to request access.

For any queries or issues, the SUNLearn support team can be reached at learn@sun.ac.za or 021 808 2222 (during office hours: 08:00-16:30).

Stellenbosch University Language Centre

Editing and translating services

Students wishing to have their research proposals or reports professionally edited can make use of the language editing service of the Language Centre. There are costs involved. It is also possible to have abstracts and research instruments such as surveys, questionnaires and informed consent forms translated into a variety of languages.

For more specific details about all these services consult the Language Centre website at http://www0.sun.ac.za/languagecentre/ (www.sun.ac.za/taalsentrum)

Writing Lab

The Language Centre’s Writing Lab offers a writing consultation service. The consultations are free of charge to all Stellenbosch University students and staff. During the consultation you can discuss any writing issues with a trained writing consultant to learn how to develop various writing skills to write any document more effectively. To book an appointment, please make use of their online facility called KENAKO which you can access from My.SUN.

Intensive English Programme

Stellenbosch University’s Language Centre offers an Intensive English Programme
(IEP) which provides training to non-English speakers to become more proficient in English and make themselves eligible to apply for admission to postgraduate studies. The enrolment of such students is facilitated through the SU International Services Centre.

**Stellenbosch University Libraries**

In addition to the central JS Gericke Library which is located sub-terraneously beneath the Rooiplein on the Stellenbosch campus, there are five branch libraries:

- Engineering & Forestry
- Music
- Theology
- Medicine & Health Sciences
- USBI (Bellville Park Campus Information Centre)

The libraries offer a variety of services and facilities for postgraduate students, such as the issuing and reserving of materials, interlibrary loans, an information service, photocopying facilities, and the lease of study cubicles and seminar rooms (Registered students need their student card to enter the library and borrow books). Training in library use is provided by faculty librarians and by staff of the branch libraries. A large collection of printed books and periodicals, music, printed music and audio-visual items is available, as well as access to comprehensive electronic sources by means of the Library's website.

**Research Commons**

The Carnegie Research Commons is a well-appointed and resourced research space located on the lower level in the central JS Gericke Library. The aim of the Commons is to create an environment for research exchange and production, and scholastic debate. The Commons offers researchers the flexibility of engaging in debate and exchange in the seminar rooms, relaxing in the lounge area or engaging in self-study at the designated computer work areas. The Commons is reserved for registered Master’s and Doctoral students and staff of the University by means of access control.

The Commons consists of the following facilities and services:

- 32 carousel computer workstations
- Wireless internet connection
- Lockers
- Coffee bar
- A seminar room with videoconferencing facilities
- Group discussions rooms with plasma screens
- Lounge area
• Printing, copying and scanning area
• Professional assistance by highly skilled librarians
• Peer assistance by Research Commons Assistants
• Workshops to enhance research skills
• Events to enhance research discourse and exchange.
• Research-related reference books.

Learning Commons

Located on the upper level of the JS Gericke Library, the Learning Commons provides an innovative and stimulating learning environment and makes the Library a vibrant extension of the classroom. The facility is reserved for registered students and staff of the University by means of access control.

Full information about the services and facilities offered by the Library, and about how to gain access to a wide range of electronic resources is available on the Library’s website: www.sun.ac.za/library. The website also provides user guides and a training and events calendar.

Term Hours
Monday to Thursday  08:00 – 22:00
Friday          08:00 – 17:30
Saturday        10:00 – 16:30
**Holiday Hours**

Monday to Friday   08:00 – 17:30  
Saturday    10:00 – 13:00  

The library is closed on public holidays and Sundays.

**Client Service Centre**

The Client Service Centre is a useful point of contact for all students. The function of this Centre includes responding to enquiries and issuing of official University documentation like academic transcripts.

**Issuing of academic transcripts and duplicate certificates**

At graduation ceremonies, the University issues to each qualifying candidate, an English copy and an Afrikaans copy of his/her degree, certificate or diploma, and a copy of the complete academic transcript in English and in Afrikaans.

Any person currently or previously registered at the University as a student may apply on the prescribed form for a copy of his/her academic transcript and/or for duplicate certificates. The fees (correct for 2017) noted below are payable for the issuing of the respective documents:

Academic transcript: R55,00  
Duplicate certificate: R75,00

**Procedure for the issuing of academic transcript and/or duplicate certificate**

These may be requested via e-mail from info@sun.ac.za. Instructions regarding the electronic payment of the account will be sent to the person requesting the documents. An academic transcript and/or duplicate certificate may also be requested by fax. If the documents are requested by fax, the amount payable should first be paid into the University’s bank account and the deposit slip sent with the request to the fax number. Documents will only be posted once payment has been received.

**Client Service Centre**

Ground floor, Administration A Building  
Ryneveld Street  
Stellenbosch  
Email: info@sun.ac.za  
Tel: 021 808 9111  
Fax: 021 808 3822
Parking on Campus

As a registered student at Stellenbosch University, you can apply for various types of parking on the University’s grounds.

You may apply for parking and register your vehicle during the registration timeframe each year but application for parking can also be done electronically throughout the year.

Submitting an application for parking does not guarantee a specific parking bay.

If parking is allocated to you, the annual fee will be levied against your student account.

Only registered vehicles may be parked on University grounds and are identifiable through a parking disc which is issued to all parking holders.

You must renew your application for parking on an annual basis.

For more information, see: www.sun.ac.za/mobility-parking

Transport on Stellenbosch campus

- **Walk**
  - Along various pedestrian routes.

- **Cycle**
  - Use a Matie Bike or your own bicycle. Register for free to access SU bicycle sheds.

- **Use the campus shuttle**
  - Various shuttle services are available. Make sure you choose the right one.

- **Join a lift club**
  - Via Maties Findalift at maties.findalift.co.za or create your own lift club.

- **Park**
  - Parking is limited. It is thus your last point of call! Apply to be considered for parking.

**Day shuttle:**
- Operates from Monday to Friday between 07:00 and 17:30.
- Between general parking areas on periphery of campus and central campus.
- Fixed times and routes, with fixed pick-up and drop-off points.

**Evening shuttle:**
- Operates from Monday to Sunday on the hour between 18:00 and 02:00.
- From the Neelsie, within a 6 km radius from campus.

**Shuttle service between the long-term parking area and residences:**
- Monday to Sunday between 07:30 and 02:00.
- From central points at the residences to the residences’ long-term parking areas.
  - Specific area will be finalised after receipt of registrations.
  - ONLY available to registered users.

Visit www.sun.ac.za/mobility-shuttles
CONTINUING POSTGRADUATE STUDENTS

Renewal of registration

It is your responsibility to ensure the continuity of your registration on an annual basis until you have completed your degree programme. The registration options mentioned earlier in this publication are available annually. Please consult your faculty representative if you have questions about renewing your registration.

Leave of absence from studies

Applications for leave of absence will be considered in exceptional circumstances. Please consult your faculty representative in this regard.

A student must without delay consult the lecturer of a module in which he has been prevented by illness or other causes from attending the classes or taking the class tests or carrying out the class work. Where such absence is due to illness, a written application for leave of absence must be lodged with the Registrar without delay. This application must be accompanied by a medical certificate which complies with the following requirements and contains the following information:

- Name of the patient (student);
- Date and time of medical examination;
- An indication that the certificate has been issued after a personal observation (excludes telephonic consultation or communication) of the student by a suitably registered medical practitioner;
- Confirmation that the student will not be able to or was not able to attend class, or take the class test(s) or carry out the class work, due to the illness, and
- Any other information which, in the judgement of the practitioner would be required or relevant.

The University reserves the right to request the prognosis and further information of the practitioner and it accepts in good faith that the student will not unreasonably deny permission in this regard.

In cases of absence due to other reasons, the University reserves the right to request corroborating proof at its own discretion.

The University reserves the right to allow lecturers or the Registrar to deny applications for leave of absence where such applications are not lodged in good time, or where such applications are not practically feasible.
Cancellation and discontinuation of studies

- The Registrar must be informed in writing of discontinuation of studies.
- A special discontinuation form may be obtained from the Client Service Desk in on the Stellenbosch campus, Administration Building A, or may be requested by e-mail at info@sun.ac.za.
- The date of discontinuation of studies is very important and must be provided, since it determines to what extent exemption from the payment of study and accommodation fees may be granted (see Calendar, Student Fees, Part 3 for more information in this regard), and since it can also have an effect on future readmission.
- If discontinuation of studies is due to a medical reason, a valid medical certificate must be submitted along with the completed discontinuation form, since it will simplify readmission to the University in a subsequent year.

EMERGENCY & OTHER USEFUL CONTACT NUMBERS

Stellenbosch University’s Protection Services (USBD)

**Stellenbosch**
Tel: 021 808 2333 or 0800 60 11 37 (toll free)

**Tygerberg**
Tel: 021 938 9507

**Risk Management and Campus Security**
Tel: 021 808 2330 (2417)

**Fire Brigade**
Tel: 021 808 8888

**Police**
**National Emergency - 10111**

**Stellenbosch Police**
Tel: 021 809 5000/3/4

**Ambulance - 999 or 10177**
Tel: 021 937 0500

**Hospitals**
Stellenbosch Hospital (Public)
Tel: 021 887 0310

Medi-Clinic (Private)
Tel: 021 861 2000

Medi-Clinic Hospital Emergency Centre
Tel: 021 886 9999

STELLENBOSCH UNIVERSITY CAMPUS HEALTH
(UNIVERSITY HEALTHCARE SERVICE)

Stellenbosch Campus
Tel: 021 808 3496 or 076 431 0305

Tygerberg
Tel: 021 938 9590

HIV/Aids Helpline
Tel: 0800 012322

Stellenbosch University 24-hour Crisis Service (Counselling)
Tel: 082 557 0880

24-Hour Rape Crisis Stellenbosch
Tel: 082 977 8581

Lifeline (Cape Town)
Tel: 021 592 2601

Stellenbosch University Equality Unit
39 Victoria Street, Stellenbosch
Email: unfair@sun.ac.za (to report cases of discrimination, harassment, sexual harassment and victimisation)
Tel: 021 808 3136

STELLENBOSCH MUNICIPAL SERVICES

General
Tel: 021 808 8111

Emergencies
Tel: 0861 808 911
Water  
Tel: 021 808 8230 / 8236

Electricity  
Tel: 021 808 8300 / 8343

Traffic  
Tel: 021 808 8800

Cellphone (Mobile) Emergency Numbers

MTN - 083 112  
Vodacom - 082 147  
Cell C - 084 148

Maties App

The Maties app provides convenient, easy-to-use functionality that aims to improve communication for students and staff on a multi-lingual interface. You can download it from the App store or the Google Play Store.

Features:

• Central place for staff and students to access campus events  
• Personalized list of events you are attending and interested in  
• Add it to your calendar or share with friends  
• Get active! See a list of opportunities to get active  
• See how many people are attending your event or activity  
• Check-in at events using your app. No need for a paper ticket  
• Receive notifications of event information and changes, as well as campus-wide, important communique  
• Keep track of your cluster, residence or department’s placing in campus-wide competitions

After you download the Maties App (it is available on iOS as well as Android), it will give you the option to sign in, see what’s on, add events to your calendar, show whether you are interested in or attending an event and finally, the option to check in at an event.
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HAVE YOUR SAY: QUESTIONNAIRE

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